



TERMS & CONDITIONS

Version: 6/26/2019

PAYMENT TERMS

Net 30 Days from date of shipment as it appears on invoice. Past due accounts will be subject to a late charge of 1.5% per month. Credit Card payments accepted (American Express/MasterCard/Visa). No C.O.D. is accepted.

ORDER

\$200 Minimum Order Quantity - Model types may be mixed or matched to meet minimum order amount.

FREIGHT

FOB eLumigen Warehouse, freight costs will be allowed on individual orders of \$1,500 net to destinations within the 48 contiguous states and D.C. unless otherwise stated in writing.

RETURNS

All requests for returns must be processed according to Return Goods Authorization "RGA". No returns will be accepted without prior written authorization. If authorization is granted, the material returned will be subject to a stocking charge of up to 25%. The RGA is not a credit. Credit will only be issued when returning product is received, inspected and found to be defective by eLumigen.

CLAIMS

Upon receipt by carrier of merchandise, risk of loss for merchandise will pass from eLumigen to customer. All claims for damages or loss must be reported promptly to carrier. Claims for shortage must be made to eLumigen within 7 days of receipt of shipment. eLumigen assumes no responsibility for errors or omissions herein.

CREDIT

All orders will be subject to confirmation of approved credit by eLumigen Credit Dept. prior to order processing and shipping.

PRICES

All prices are subject to change without notice.

WARRANTY

eLumigen guarantees its product to be free from defects in material and workmanship for a specified period as set forth on eLumigen's website. Our obligation under this warranty shall be limited to repair, replacement or refund of the purchase price, at our option, of any products or parts which prove to be defective. eLumigen will under no circumstances be liable for any other costs involved in repair or replacement, loss of profit or any damages of any kind. Except as stated here, there are no express or implied warranties of any kind. All specifications subject to change without notice.

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